

V. N. S. J.

AI Cloud Engineer | Security Operation Center L1

Results-driven and highly skilled Microsoft Power Platform Expert with a solid background in creating impactful solutions through Power BI, Power Apps, and Power Automate. Proven ability to design and implement dynamic applications that optimize business processes, enhance data-driven decision-making, and drive organizational success.

SKILLS

Microsoft Security & Incident Management

- Managing and investigating security operator incidents in Microsoft Defender.
- Analyzing incidents to identify potential threats and suspicious activities.
- Resolving incidents across various severity levels: Informational, Low, Medium, and High.
- Implementing resolution strategies for diverse types of security alerts.

Microsoft 365 Enablement & Training

- Delivering professional enablement sessions and end-user/admin training on:
 - Microsoft Teams Administration & End-User Usage
 - Azure Active Directory (SSPR, Conditional Access)
 - Microsoft Purview Information Protection (MIP)
 - Data Loss Prevention (DLP)
 - Microsoft Teams Phone System
 - Microsoft Viva (Connections, Insights, Learning)
 - Microsoft 365 Copilot & Copilot Studio

Microsoft Teams & Telephony Solutions

- Microsoft Teams Direct Routing setup and configuration.
- Administration and troubleshooting of Microsoft Teams Phone System.
- Configuration of SCCP and SIP (VoIP) on wired and wireless networks.
- PABX configuration using SIP, ISDN, and analog trunk lines.
- VoIP outbound and inbound routing setup.

VoIP Solutions & Hardware

- Designing, implementing, and supporting VoIP solutions (Yeastar, Yealink, Fanvil, etc.).
- Configuring Yeastar products including PABX, IP phones, conference phones, video conferencing systems, and VoIP gateways.

Networking & Infrastructure

- Configuring and managing voice and data networks.
- DHCPv4 and DHCPv6 configuration and management.
- Configuring Cisco Access Points (APs) for wired and wireless connectivity.

EDUCATION

Bachelor of Science in Computer Engineering

JOSE RIZAL UNIVERSISTY
2012 - 2019

CERTIFICATIONS



YEASTAR

- Certified Technician.
- Certified Security Specialist.
- Certified Expert.
- Certified Integration Specialist.
- Certified Routing Specialist.
- Video Conferencing System Certified.

FORTINET

- (NSE1) Network Security Associate
- (NSE2) Network Security Associate

Microsoft

- M365 Certified: Collaborations Communication Systems Engineer Associate

LANGUAGE



EXPERIENCES

ALFA CONNECTIONS PTE LTD

AI Cloud Engineer / SOC L1

December 2019 - Present

- Manage and investigate security operator incidents in Microsoft Defender, analyzing and resolving threats across multiple severity levels.
- Configure Microsoft Teams Direct Routing, including SBC (AudioCodes or Ribbon) integration with SIP trunks for Microsoft Teams Phone System.
- Conduct professional Microsoft 365 workshops and training for administrators and end-users, covering Teams, Azure AD, Purview MIP, DLP, Viva, and Microsoft 365 Copilot.

Successfully Implemented Projects

Windows 11 Deployment – Global Technology & Electronics Company + Education Sector in the Philippines (Partnership)

- Conducted end-user training for education sector staff as part of a technology enablement initiative.

Microsoft Cloud Innovation (MCI) Enablement Workshops

- Delivered multiple Microsoft-focused workshops, including:
 - Microsoft 365 Copilot Workshop
 - Data Security Workshop
 - Threat Protection Workshop
 - Collaborative Apps Training
 - Modernize Communications Session
 - Hybrid Meetings and Rooms Enablement

FastTrack Microsoft 365 Workload Workshops (Adoption, Webinars, Live Events)

- Delivered training sessions on:
 - Microsoft Teams
 - SharePoint
 - OneDrive for Business
 - Microsoft Viva
 - Microsoft Information Protection (MIP)
 - Azure Active Directory

TELECOMMUNICATIONS AND UNIFIED COMMUNICATIONS SOLUTIONS PROVIDER

Telecom Network Engineer

Oct 2019 – Oct 2020

- Configured and deployed PABX systems, IP phones, conference phones, and video conferencing systems.
- Integrated telephony systems with PLDT trunk lines for seamless communication

NETWORK INFRASTRUCTURE AND TELECOMMUNICATIONS SERVICES PROVIDER

Technical Support / Customer Service Representative

2018 – 2019

- Troubleshoot and resolved network, internet, and cable TV connectivity issues.
- Installed and configured residential modem routers (wired & wireless) for account activation.

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