

# M. N. B. A. S.

## IT ENGINEER

Engineer with extensive experience across Information Technology, Electrical & Electronics, and Oil & Gas industries. Skilled in Microsoft 365 deployment, cloud security, and modern workplace solutions, with hands-on expertise in Azure Active Directory, Microsoft Intune, and Microsoft Information Protection. Adept at conducting workshops, performing security assessments, and implementing technology solutions to enhance organizational efficiency and cybersecurity. Holds multiple Microsoft certifications and recognized as a Professional Technologist by the Malaysia Board of Technologists (MBOT).

## SKILLS

- **Cloud & IT Administration:** Azure Active Directory, Microsoft 365 Apps, Microsoft Intune, SharePoint Online, Microsoft Viva
- **Security & Compliance:** Microsoft Defender, Microsoft Information Protection, Sensitivity Labels, Data Loss Prevention (DLP)
- **Automation & Scripting:** Windows PowerShell
- **Workshops & Training:** Microsoft 365 Copilot, Copilot Studio, cloud security workshops, modern workplace solutions
- **Networking & Infrastructure:** Wireless site surveys, data center maintenance, eavesdropping detection, corrective and preventive maintenance
- **Other Tools:** Microsoft Teams, project coordination, client consultations, technical documentation

## EDUCATION

### Bachelor Degree: Electrical & Electronic Engineering

Royal Melbourne Institute of Technology  
University, Melbourne, Australia  
2015

## LANGUAGE

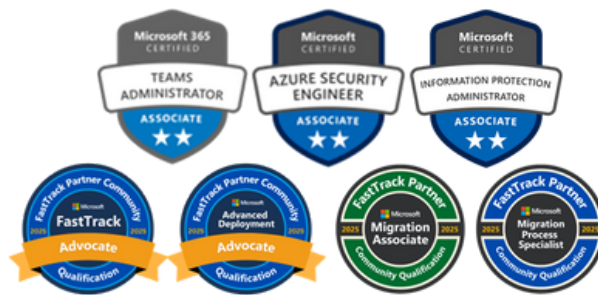


English



Bahasa Melayu

## CERTIFICATIONS



## EXPERIENCES

### ALFA CONNECTIONS PTE LTD

#### IT Engineer

April 2020 - Present

- Provided Microsoft 365 onboarding and deployment services to clients across various sectors.
- Conducted cloud security workshops for IT administrators, guiding best practices and security protocols.
- Delivered cybersecurity consultations to clients, enhancing organizational security posture.
- Deployed Microsoft Information Protection (MIP) services, including Sensitivity Labels and Data Loss Prevention (DLP) for sensitive data protection.
- Implemented Microsoft Intune for device management across client environments.
- Deployed Microsoft Teams for public institutions under the Ministry of Higher Education (MOHE).
- Conducted Microsoft data security assessments to identify stale data, sensitive data exposure, and insider threats.
- Performed Microsoft threat protection assessments to detect cyber threats and vulnerabilities.
- Led Microsoft modern workplace solution workshops, including Microsoft 365 Copilot, for commercial and educational institutions.
- Conducted Copilot Studio workshops for hands-on AI agent development across multiple organizations.

### **Successfully Implemented Projects**

- Successfully implemented Microsoft 365 onboarding and deployments across various sectors.
- Delivered cloud security workshops, guiding IT administrators on best practices and protocols.
- Executed cybersecurity consultations, enhancing organizational security posture.
- Implemented Microsoft Information Protection (MIP) with Sensitivity Labels and Data Loss Prevention (DLP).
- Deployed Microsoft Intune for device management across client environments.
- Rolled out Microsoft Teams for public institutions under the Ministry of Higher Education (MOHE).
- Conducted data security assessments to identify stale data, sensitive exposure, and insider threats.
- Performed threat protection assessments to detect cyber threats and vulnerabilities.
- Led Microsoft modern workplace solution workshops, including Microsoft 365 Copilot.
- Delivered Copilot Studio workshops for hands-on AI agent development across multiple organizations.

### **IT SERVICES AND CONSULTING FIRM**

#### **IT Engineer**

March 2016 - March 2020

- Coordinated corrective and preventive maintenance plans for data centers.
- Managed wireless site survey activities to design optimal wireless networks.
- Planned bug sweep services to detect eavesdropping devices in client offices.
- Communicated with clients during escalations in accordance with Service-Level Agreements (SLAs).
- Prepared proposals and quotations for government and private tenders.

### **TECHNOLOGY SOLUTIONS PROVIDER**

#### **Engineer**

November 2014 - February 2015

- Conducted wiring connections for smart card readers and CCTV cameras.
- Configured software databases to control and monitor security system devices.
- Troubleshoot and repaired faulty devices.
- Prepared user manuals and documentation for future maintenance activities.

### **GLOBAL ENERGY CORPORATION**

#### **Assistant Engineer**

October 2011 – February 2013

- Allocated daily oil production based on downtime events at oil rigs.
- Forecasted weekly and monthly oil production volumes.
- Analyzed opportunities to increase production by restoring wells.
- Prepared monthly gas disposition reports for audits.
- Monitored well tests, analyzing pressure, temperature, liquid, and gas readings.

## **CONNECT WITH US**

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sales@alfaconnections.com