

A. P.

BUSINESS ANALYST

Results-driven Business Analyst and Project Manager with extensive experience in requirements gathering, solution design, and cross-functional team leadership. Adept at analyzing business processes, recommending innovative solutions—especially within Power Platform and Copilot Studio—and leading projects from initiation to deployment. Proven track record in delivering impactful applications, process improvements, and user training for diverse industries, including manufacturing, logistics, and technology. Strong communicator with a keen ability to translate stakeholder needs into effective, scalable solutions.

SKILLS

- Business Requirements Analysis
- Project Planning & Execution
- Power Platform (Power Apps, Power BI, Power Automate)
- SharePoint Integration
- Copilot Studio Solutions
- Mockup & Functional Specification Design
- Stakeholder Engagement & Presentation
- Problem Solving & Conflict Resolution
- Documentation: SOWs, Project Plans, Admin Guides, Training Materials
- Data Migration & Application Deployment
- Team Leadership & Knowledge Transfer
- Technical Skills: HTML, SQL, JavaScript, ReactJS, NodeJS

EXPERIENCES

ALFA CONNECTIONS PTE LTD

Business Analyst

May 2023 - Present

- Gathered and analyzed business requirements to provide tailored technical solutions.
- Developed scopes of work, pricing, and project timelines for implementation.
- Recommended Power Platform and Copilot Studio solutions to address business needs.
- Led project planning, execution, and team coordination to ensure timely delivery.
- Presented findings and progress to stakeholders, ensuring alignment with business goals.
- Managed post-implementation troubleshooting and system maintenance to ensure optimal performance.

Successfully Implemented Projects

Leading IT Provider (ISO Document App)

- Led requirement gathering and analysis for an ISO document management application.
- Designed mockups and presented scope of work (SOW) to stakeholders for approval.

Global Logistics Company (Truck Unload Booking App)

- Conducted requirement gathering and analysis for a truck unload booking app.
- Developed mockups and prepared SOW to align with customer expectations.

Major Insurance Provider (Motor and Non-Motor Quotation App)

- Gathered requirements for a motor and non-motor quotation app.
- Created mockups and presented SOW to the client for final approval.

EDUCATION

Bachelor degree in Computer Engineering

Kasetsart University

2013 - 2017

LANGUAGE



English

Thai

Successfully Implemented Projects

Leading Retailer (Multiple Business Apps)

- Gathered requirements for four business applications: store management, shipment tracking, laptop hardware specifications, and finance process support.
- Developed mockups and prepared SOW for stakeholder presentation.

Global Imaging Solutions Company (KPI Online Application)

- Conducted requirement gathering and analysis for a KPI online application.
- Developed mockups and presented the SOW to stakeholders for sign-off.

Industrial Coatings Company (6 Applications)

- Delivered and provided training for six applications: external and internal document management, audit management, MOC&Risk, and supplier evaluation processes.
- Collaborated with developers to fix bugs and tested five applications.
- Led requirement gathering and knowledge transfer for Power BI reports across five applications.
- Managed the migration of data for the internal document application and coordinated the deployment of six applications to a coating company.
- Prepared project documentation, including project plans, functional specifications, admin guides, and training materials for Power Apps and Power BI.

CONNECT WITH US



sales@alfaconnections.com

GLOBAL CONSULTING AND PROFESSIONAL SERVICES FIRM

Application Development Senior Analyst

October 2021 - April 2023

- PMO role in deployment team Plan deployment.
- Facilitate team accountability meeting Establish schedule.
- Work with project leadership and stakeholder to amend plan.

IT SERVICES AND SOFTWARE SOLUTIONS PROVIDER

Software Developer

March 2021 - September 2021

- Developed frontend, and backend by using HTML JavaScript, and Node.js for website and admin portal.
- Design database structure.

CUSTOM SOFTWARE DEVELOPMENT AND IT CONSULTING FIRM

Frontend Developer

January 2021 - March 2021

- Developed frontend for admin portal website.
- Deploy a website using Git, and Jenkin.

DIGITAL SOLUTIONS AND WEB DEVELOPMENT PROVIDER

Software Developer

May 2018 - January 2021

- Developed and implemented software solutions based on client requirements
- Full stack for website www.jobmyway.com.
- Frontend for point system website.
- Design UX/UI.
- Contact Edit and correct about SEO,Taximal.