

K. T.

FASTTRACK ENGINEER

Creative and driven Microsoft 365 Consultant with strong communication and problem-solving skills. Experienced in delivering SharePoint Online, Viva, Teams, and Copilot solutions under Microsoft's FastTrack and Microsoft Funded Programs. Proven success in guiding cloud adoption across sectors, training clients, and leading modern workplace transformations.

SKILLS

- Microsoft 365 Modern Work Specialist
- SharePoint Online, OneDrive, Microsoft Teams, Viva Suite
- Copilot for Microsoft 365 (Certified Trainer)
- Power Apps (Education Sector Training)
- FastTrack & MCI Workshop Delivery
- Pre-sales & Solution Consulting
- Project Management & Client Engagement
- Problem Solving & Analytical Thinking
- Leadership & Team Coordination
- Strong Communication & Presentation Skills
- Adaptability & Time Management

EDUCATION

BACHELOR OF POLITICAL SCIENCE

FACULTY OF POLITICAL SCIENCE,
RAMKHAMHAENG UNIVERSITY, BANGKOK
2011– 2015

CERTIFICATION



LANGUAGE



EXPERIENCES

ALFA CONNECTIONS PTE LTD

Microsoft 365 Cloud Adoption Engineer

August 2021 - Present

- Acted as a Microsoft 365 consultant, guiding clients through adoption and deployment of cloud-based solutions including SharePoint Online, Microsoft Teams, OneDrive, and the Viva Suite.
- Delivered Microsoft Funded Workshops aligned with Microsoft global standards, assisting clients in understanding eligibility and benefits.
- Led Copilot for Microsoft 365 workshops and training sessions, including being selected as a speaker for Microsoft's Asia Pacific Copilot seminar.
- Provided FastTrack service guidance and hands-on support for Microsoft 365 deployment and user adoption.
- Supported pre-sales activities for Microsoft 365 licensing and environment setup, including education-related projects promoting A1 to A3 license upgrades for clients.
- Worked with diverse enterprise clients.

Successfully Implemented Projects

- Led the deployment of SharePoint Online for a major energy utility provider and a regional oil and gas company, enhancing collaboration and document management.
- Delivered Copilot for Microsoft 365 workshops for organizations across various sectors, including a global outsourcing firm, a home improvement retailer, and a regional law firm.
- Implemented Microsoft Viva Engage to improve internal communication for a group of real estate and property management companies.
- Conducted Power Apps training for clients in the education sector, supporting low-code application development and digital transformation.

Successfully Implemented Projects

- Drove licensing upgrade initiative for multiple educational institutions, promoting transition from A1 to A3 licenses to enhance security and functionality.
- Invited as a featured speaker by Microsoft for the Asia Pacific Copilot seminar, showcasing use cases and adoption strategies to regional stakeholders.
- Currently supporting Copilot and Microsoft 365 implementations for a multinational energy group and a leading insurance provider in Asia.

MOBILE & CONSUMER ELECTRONICS

RETAILER

STORE MANAGER

2020 - 2022

- Oversaw daily branch operations, ensuring compliance with company standards and efficient workflow.
- Applied strong problem-solving, planning, negotiation, and communication skills to support branch performance.
- Developed in-store activities and content to increase customer traffic and drive sell-out.
- Provided secondary support by troubleshooting system issues and resolving technical problems.
- Acted as a content creator for the YouTube channel, producing engaging media to support brand presence and outreach.

TELECOMMUNICATIONS & MOBILE RETAIL

PROVIDER

RETAIL REPRESENTATIVE

2019 - 2020

- Delivered overall shop performance targets, focusing on sales achievement, service quality, productivity, and customer satisfaction.
- Introduced new products, services, technologies, and gadgets to customers, ensuring up-to-date market relevance.
- Acted as a product specialist, providing expert knowledge and support to drive sales and enhance customer experience.

TELECOMMUNICATIONS & MOBILE RETAIL

PROVIDER

PURCHASING DEPARTMENT

2018 - 2019

- Procured materials required for production orders, ensuring timely and cost-effective supply.
- Monitored and addressed errors during the production process to maintain product quality and minimize waste.
- Oversaw key stages of the factory's primary production operations, ensuring efficiency and adherence to standards.

CONNECT WITH US



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