

A. S. M.

Microsoft Cloud Solutions Architect (Modern Workplace, Security and Copilot)

Dynamic and results-driven Microsoft Cloud Solutions Architect with 10+ years of expertise in Microsoft 365 Modern Workplace, Security, and Copilot. Proven success in designing, deploying, and securing enterprise-grade Microsoft solutions across global organizations. Recognized for leading Copilot adoption accelerators, delivering enterprise-scale M365 migrations, and implementing robust security & compliance frameworks. Adept at engaging C-level stakeholders, driving business transformation, and ensuring alignment with ISO 27001, GDPR, and HIPAA standards. Skilled in bridging technical complexity with business value to maximize ROI on Microsoft investments.

SKILLS

Technical Skills

- **Microsoft 365 Modern Workplace:** Exchange Online (Hybrid, Cutover, Staged, IMAP, G-Suite, PST migrations), Teams, SharePoint Online, OneDrive, Outlook, OWA Policies, Mail Flow, Connectors, Transport Rules, Organization Management
- **Security & Compliance:** Microsoft Purview (DLP, MIP, Insider Risk, eDiscovery, Retention Policies, Lifecycle Management), Microsoft Defender (O365, Endpoint, Identity, Cloud Apps), Secure Score, Attack Simulation, CAS/CASB
- **Identity & Access Management:** Azure AD/Entra ID, Conditional Access, MFA, RBAC, PIM, SSPR, SSO, Just-In-Time Access, Zero Trust Principles
- **Endpoint & Device Management:** Microsoft Intune, Windows Autopilot, Device Enrollment (Windows, macOS, iOS, Android, Linux), MDM, MAM, EDR, Endpoint Analytics, Security Baselines, BitLocker, App Deployment
- **Automation & Administration:** PowerShell Scripting, Reporting & Monitoring, Configuration Analyzer, Migration Tools, Enhanced Filtering & Quarantine Policies
- **Networking & Security Frameworks:** ISO 27001:2022, VPN, BCP/DR, SIEM (Azure Sentinel, Splunk), VAPT, PAM, Alerting & Patch Management, Routing & Switching (BGP, MPLS, OSI Model)

Core Skills

- Microsoft 365 Modern Workplace Architecture & Deployment
- Copilot for Microsoft 365 Adoption & Enablement
- Enterprise Security, Compliance & Governance (ISO 27001, GDPR, HIPAA)
- Cloud Migration & Hybrid Exchange Design
- Cybersecurity Risk Assessment & Mitigation
- Identity & Access Management (Azure AD/Entra ID, Zero Trust)
- Endpoint & Device Management (MDM, MAM, Autopilot, Intune)
- Data Protection & Information Governance (DLP, MIP, Purview)
- PowerShell Automation & Scripting for Administration
- CxO Advisory, Workshops, and End-User Training

EDUCATION

B.Sc. (Engg.) in Electronics and Communication Engineering

KHULNA UNIVERSITY, KHULNA,
BANGLADESH

LANGUAGE



English



Bahasa Indonesia

CERTIFICATION



EXPERIENCES

INFORMATION TECHNOLOGY & SERVICES

Microsoft Solutions Architect

January 2025 - Present

- Manage M365 workloads: Exchange Online, Teams, SharePoint, OneDrive, Azure AD, and security configurations.
- Provide Tier 2/3 support, troubleshoot mail flow, integration, and calendar sync issues.
- Lead M365 architecture, governance, and SOP development aligned with business objectives.
- Ensure compliance and data protection: Purview DLP, MIP, eDiscovery, Insider Risk Management, GDPR/HIPAA/ISO 27001.
- Drive Copilot adoption across Microsoft 365 to enhance productivity and automation.
- Automate administrative tasks and reporting using PowerShell scripting.
- Migrated DLP policies to Microsoft Purview and designed robust data protection frameworks.
- Implemented Purview DLP, MIP, Insider Risk Management, and Defender solutions.
- Developed sensitivity labels, enforced DLP policies, and ensured regulatory compliance.
- Managed identity and access controls: conditional access, MFA, and security baselines.

ALFA CONNECTIONS PTE. LTD.

Solutions Consultant

January 2023 - January 2025

- Copilot for Microsoft 365 – Delivered 25+ Copilot MCI and Adoption Accelerator workshops and 6+ public webinars across ASEAN & NOAM, enabling organizations to harness AI for operational efficiency and innovation. Sessions included 'Art of the Possible' demonstrations, 'Build the Plan' workshops, 'Inspire, Assess, and Build' modules, Business Case Builder, and have culminated in the creation of PoC's for each engagement.
- Data Security Architecture – Designed and implemented Microsoft DLP & Purview Information Protection strategies for enhanced security.
- Microsoft 365 Solutions – Led architecture and deployment of Modern Workplace, Exchange Online, Security, Purview, and Copilot solutions.
- Security Best Practices – Recommended security frameworks using Microsoft technologies (DLP, MIP, IAM, RMS, CAS, CASB, MDM) to strengthen compliance and defense.
- Workshops & Training – Conducted MCAP, ECIF, and FT workshops on Defender for O365, Endpoint, Cloud Apps, Intune, and Entra ID adoption.
- Cloud Migration Leadership – Directed Google Workspace to Microsoft 365 migration projects, leveraging FastTrack Ready & Modern Work expertise.
- Governance & Copilot Readiness – Provided data protection assessments to enhance security scores and streamline Copilot adoption.

IT CONSULTING & CYBERSECURITY

Technical Strategic Manager

January 2022 - December 2022

- Maintain, drive, supervise, and implement robust technical standards, systems, and processes.
- Provide direction and support to ensure compliance with relevant legislative specifications and standards.
- Research, design, and implement effective end-to-end solutions on Microsoft Data Loss Prevention, Endpoint Manager, Intune, System Security, Hybrid Exchange, Azure AD, IAM, Windows Server, Exchange Server, Microsoft Defender for Endpoint, Microsoft Purview, Entra, Information Protection, Azure Right Management, and so on.
- Work closely with the service delivery and support team to advise on the development of the solutions.
- Ensure project timelines and deliverables are on track.
- Act as a key contact with customers who have technical issues.
- Design strategic cloud, On-prem, and Hybrid solutions for customers at the cheapest rate. Design VAPT, SIEM (Splunk and Azure Sentinel), SOC, Cyber Security Risk Assessment (CSRA), and PAM Solution Plan for the customers.
- Follow ISO standards/Frameworks to help customers create an IT roadmap, policy, and procedure for the organization.

Successfully Implemented Projects

Project 01 – Email Systems Review & Security

- Led a security gap analysis and configuration review of cloud and on-prem Exchange servers, including EOP and Defender for O365. Established a security baseline to strengthen the overall email security posture.

Project 02 – Microsoft Defender for Endpoint Deployment

- Directed deployment of Microsoft Defender for Endpoint via Intune, managing team, budget, and timeline. Ensured compliance, device onboarding, and EDR deployment, enhancing client security posture.

Project 03 – Cloud Migration & Digital Transformation

- Migrated 3,500 users from legacy systems (Google Workspace/IMAP) to Exchange Online. As Technical Architect, designed and executed the Microsoft 365 migration, modernizing email systems and improving security compliance.

EXPERIENCES

GLOBAL IT SERVICES AND SOLUTIONS PROVIDER

Technical Lead

September 2019 - January 2022

- Served as a non-FTE employee providing technical support to global Microsoft 365 Premier customers.
- Led the Microsoft 365 Premier Support team, with a primary focus on managing complex issues and escalations.
- Utilized standard processes, diagnostic methods, and solutions/workarounds to address customer and technical challenges related to Exchange Online, Microsoft Enterprise Mobility + Security, Security & Compliance, Intune/Endpoint Manager, Identity and Access Management, Data Loss Prevention, Information Protection, Azure AD, Teams, SharePoint Online, CAS, CAP, PAM, PIM, and Microsoft Defender for Endpoint.
- Guided the team on escalations and ensured prompt issue resolution.
- Developed PowerShell scripts to expedite solutions and improve resolution times.
- Collaborated with different teams to resolve platform-level issues swiftly, minimizing customer impact.
- Assisted team members with long-standing or challenging cases, provided technical training, and shared best practices to enhance case handling efficiency.
- Ensured compliance with GDPR and other data protection regulations in relation to internal data protection activities.

LEADING CROSS-BORDER DATA CONNECTIVITY PROVIDER

System Engineer

January 2016 - August 2019

- Troubleshoot various Microsoft O365, Exchange Online Protection (EOP), Advanced Threat Protection (ATP), Email DLP, audit, and In-Place Archive issues.
- Designed and implemented network and endpoint security tools.
- Provided technical support to customers for the installation, repair, maintenance, and integration of both new and existing services.
- Established and configured new interconnectivity with different service providers, carriers, and operators.
- Managed and monitored the ITC transmission network, ensuring network security.
- Investigated data center outages, performed problem resolution, and provided fault isolation support for overall network operations.
- Utilized Network Management Systems (NMS) and Element Management Systems (EMS) tools for live network monitoring, inspection, and fault diagnostics.

APPLIANCES, ELECTRICAL, AND ELECTRONICS MANUFACTURING

Asst. IT Executive (Intern)

July 2015 - December 2015

- Monitoring and support of the internal IT infrastructure
- Manage O365 Admin center and internal support ticket
- Manage EXO, SPO, and Security & Compliance Admin Center
- Oversee new system facilitation, current system enhancements
- Reporting daily work progress to the LM.

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