

S. Y. W. M.

SYSTEM ENGINEER

I have 3+ years of experience as an IT professional, mainly focusing on Microsoft 365, cloud infrastructure, Enterprise Mobility and Security. Experience in deploying, and configuring Microsoft solutions such as Microsoft 365 (including Exchange Online, SharePoint, Teams), Active Directory, Azure services, Windows Server. Troubleshooting and resolving issues related to Microsoft 365 services and applications.

SKILLS

- Microsoft 365 Administration
- Exchange Online Administration
- SharePoint/OneDrive Administration
- Team Administration
- Microsoft Defender for Office 365
- Migration
 - Tenant to Tenant
 - Google Workspace to Microsoft 365
 - Lotus Notes to Microsoft 365
 - IMAP Migration /Native Tools
 - Hybrid Exchange
- Microsoft Endpoints Manager
- Microsoft Entra Administration
- Software Installation and Troubleshooting
- Help Desk Support
- Documentation & Reporting
- Office 365 Suite

EDUCATION

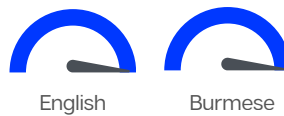
Bachelor of Zoology (B.Sc)

University of Pakokku
2010 - 2013

CERTIFICATION



LANGUAGE



EXPERIENCES

ALFA CONNECTIONS PTE LTD

System Engineer

June 2022 - Present

- Deploy Office/Microsoft 365 Environments
- Develop project plans, timelines, user impact and migration runbook.
- Conduct pre-migration assessments and audits of the source and target environments.
- Implement Office 365 configurations, including Exchange Online Protection (EOP) and Azure Active Directory Premium (AADP)
- Utilize PowerShell scripts and other tools
- Configure mail flow and other requirements, pilot migrations, and production setups
- Configure Intune for device management, application deployment, compliance policies, and conditional access
- Set up and manage device enrollment processes for Windows, and Mobiles
- Implement mobile application management (MAM) policies and configurations
- Configure and enforce security policies to protect corporate data on managed devices
- Develop and provide all necessary documentation as requested by the client
- Develop and deliver training materials and knowledge transfer sessions for IT teams and end-users.
- Maintain documentation of any changes to the environment and procedures for future reference.
- Experience in support and implementation of Microsoft 365/Office 365 Services like as Exchange Online, MS Team, OneDrive, SharePoint
- Research new technologies, create demo environments, and prepare documentation guides
- Provide regular updates and status reports to project managers and clients.
- Provide technical support and troubleshooting for project-related issues.

Successfully Implemented Projects

- Performed Tenant to Tenant Migration by using Bittian tool and Support to setup Auto Pilot devices in an Export & Import Company.
- Prepared source and destination environment for Google Workspace (Including Google Drive) to Office 365 Migration and Performed Migration from Google Workspace to Office 365 by using the Ave Point tool in an Education institution.
- Performed Migration to Office 365, configured Microsoft 365 environment, provided documentation, and knowledge transfer for admin in an Institutional food catering service.
- Performed Microsoft 365 implementation, configure Microsoft Defender for Office 365, Azure Active directory Premium Plan1, Provided project documentation, and delivered knowledge transfer session in a Law Firms company.
- Implementation of Office 365 environment, Configured Azure AD Premium Plan 1 features, setup environment for lotus note to office 365 migration and performed Mail Migration. Provided project documentation, and delivered knowledge transfer session in a Financial Service (2400 users).
- Performed Microsoft 365 implementation, configure Azure Information Protection and Provided project documentation in a Travel service Company
- Performed Mail Migration, and Provided project documentation in a Energy Resource Development Company.

- Deploy and setup of Physical Servers – Mounting, Labeling, Cabling (Basic Knowledge)
- Setup Virtualized Environments in VMware and Hyper-V (Basic Knowledge) : Basic knowledge of AWS IAM (User Management) and Group Management : Create project timeline and weekly/monthly report
- Administration and End user Training
- Lead/Support Project and Project Documentation

A REGIONAL LEADER IN IT SYSTEMS INTEGRATION

Project Coordinator

March 2018 - August 2019

- Coordinate project management activities, resources, equipment, and information : Break projects into double actions and set timeframes
- Define requirements, scope, and objectives
- Assign tasks to internal teams and assist with schedule management : Make sure that clients' needs are met as projects evolve
- Monitor project progress and handle any issues that arise
- Act as the point of contact and communicate project status to all participants : Work with the Project Manager to eliminate blockers
- Arrange tools working hours, plans and expenditures : Tracking project process
- Create and maintain comprehensive project documentation, plans and reports

A REGIONAL LEADER IN IT SYSTEMS INTEGRATION

Office 365 Engineer

September 2019 - May 2022

- Deploy Office/Microsoft 365 Environments
- Manage users (create, delete, backup), groups (office 365, distribution, security), and admin roles
- Manage Microsoft 365 Admin Center, other Admin Center, and Azure AD (MFA, SSPR, CA,)
- Management and assignment licensing
- Setup and Manage Domain records and cPanel
- Experience in support and implementation of Microsoft 365/Office 365 Services like as Exchange Online, MS Team, OneDrive, SharePoint
- Migration of 3rd Party/Exchange Email Services to Microsoft 365/Office 365
- Setup Virtualized Environments in VMware and Hyper-V (Basic Knowledge)
- Manage, support, and maintain Office Exchange Online, MS Team, OneDrive, and Share Point)
- Troubleshoot End user (Window installation, Software installation, New Laptop Setup, Network printer, network connectivity and Office 365 Services issue)

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