

# L.T.

## SYSTEM ENGINEER

As a systems engineer with over 7 years of experience, I've worked in IT service companies and international corporations. Proficient in Microsoft security and end-user consulting, I've focused on deploying Microsoft solutions in the past 4 years, training IT admins/end-users, and delivering successful outcomes for customers. Simultaneously, I advise customers on best practices based on their current Microsoft 365 /Azure requirements/ environment, helping them outline a roadmap for proposals to management. I also provide technical support, troubleshoot issues, and upgrade systems to aid customers in managing their infrastructure.

## SKILLS

- Office 365
- Microsoft 365 Security: MDO, MDE, MDI, MCAS, EMS
- Microsoft Azure
- Routing, Switching: Cisco, HP
- Firewall: CheckPoint, PaloAlto, Fortinet, Sophos
- Infrastructure: TCP/IP, LDAP, AD, DNS, VMWare

## EDUCATION

### Bachelor of Computer Science

HCMC Open University  
2012 - 2016

## CERTIFICATIONS



## LANGUAGE



## EXPERIENCES

### ALFA CONNECTIONS PTE LTD

#### System Engineer

August 2020 - Present

- Develop comprehensive project plans outlining tasks, timelines, and resource requirements for Microsoft 365 implementation projects.
- Advise customers on the best practices for M365 deployment
- Provide technical document, and technical support.

#### Successfully Implemented Projects

- Led Microsoft 365 E5 implementations for a global consumer electronics manufacturer and a major oil and gas refinery.
- Deployed Enterprise Mobility + Security (EMS) solutions for leading industrial real estate firms and a multinational property developer.
- Managed email migration for a regional eye care hospital.
- Implemented Microsoft School Data Sync for a private international school.
- Delivered Microsoft Intune deployment for a global real estate company.
- Executed Microsoft Data Loss Prevention (DLP) implementation for a hospitality and leisure organization.
- Handled Microsoft 365 tenant migration and security deployment for a global construction and real estate group and a regional IT solutions provider.
- Rolled out Microsoft 365 security solutions for a national design and innovation agency.
- Provided Intune placement services for an automotive IT service provider.
- Managed M365 services for an industrial gas supplier and a diversified investment group.
- Conducted Microsoft Security Workshops for banking, retail, agribusiness, F&B, telecom, cosmetics, and over 40 other organizations across multiple sectors.

## EXPERIENCES

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### VIETNAM'S PREMIUM FOODSERVICE DISTRIBUTOR

#### *System Administrator*

January 2018 - July 2020

- Maintain Vietnam network system, included Ho Chi Minh & Hanoi site.
- Monitoring system performance and troubleshooting issues.
- Cooperating with Group's IT to solve issue about network in Vietnam.
- Ensuring security and efficiency of IT infrastructure.
- Develop expertise to train staff on new application
- Installing and configuring software, hardware support end users.
- Build an internal IT policy, IT assets management policy.
- Self-learning SAP system for better user support.
- Support MKT department to manage the company FB Fanpage; design backdrop, invitation, and backdrop for business event.
- Other tasks assigned by the Manager and Group.

### VIETNAM'S LEADERS IN CUSTOM APP DEVELOPMENT SERVICES

#### *IT Specialist*

July 2017 - December 2017

- Monitoring network engineering performance and ensuring system availability and reliability
- Configuring and installing various network devices and services (e.g., routers, switches, firewalls, load balancers, and VPN)
- Performing network maintenance and system
- Support company staff in troubleshooting PC's problems (include software and hardware)
- Manage assets including laptop, network devices, mobile
- Design and install camera system
- Other tasks assigned by the Manager

### TRUSTED HEALTHCARE PARTNER IN VIETNAM

#### *IT Specialist*

April 2016 - June 2017

- Manage all the servers, network equipment and any other IT infrastructure for an organization.
- Installing all the required applications to support the organisation's business, applying operating system updates, patches and configuration changes.
- Ensure that all the devices in an organization are running.
- Consult data security solutions for businesses.

## CONNECT WITH US

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